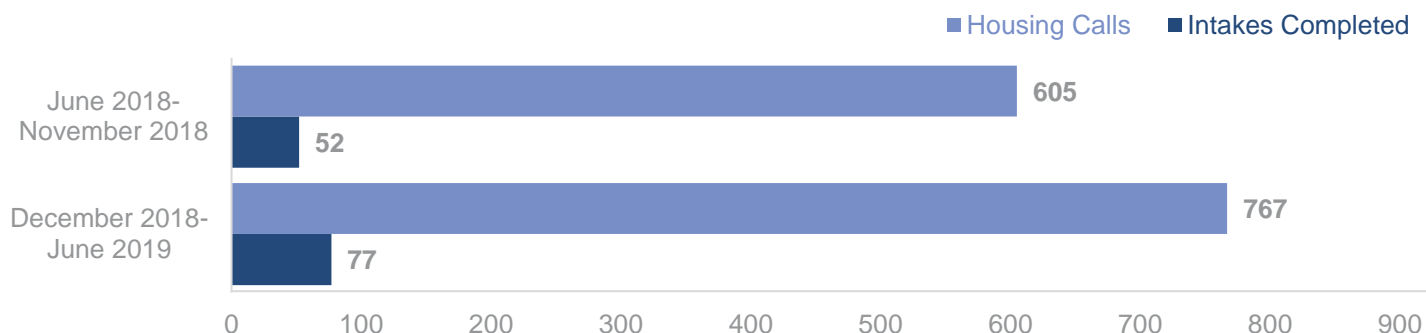


PENNSYLVANIA 2-1-1 EAST

DECEMBER 2018-JUNE 2019 BERKS COALITION TO END HOMELESSNESS
REPORT FOR HOUSING AND HOMELESS SERVICES

CONTACT VOLUME



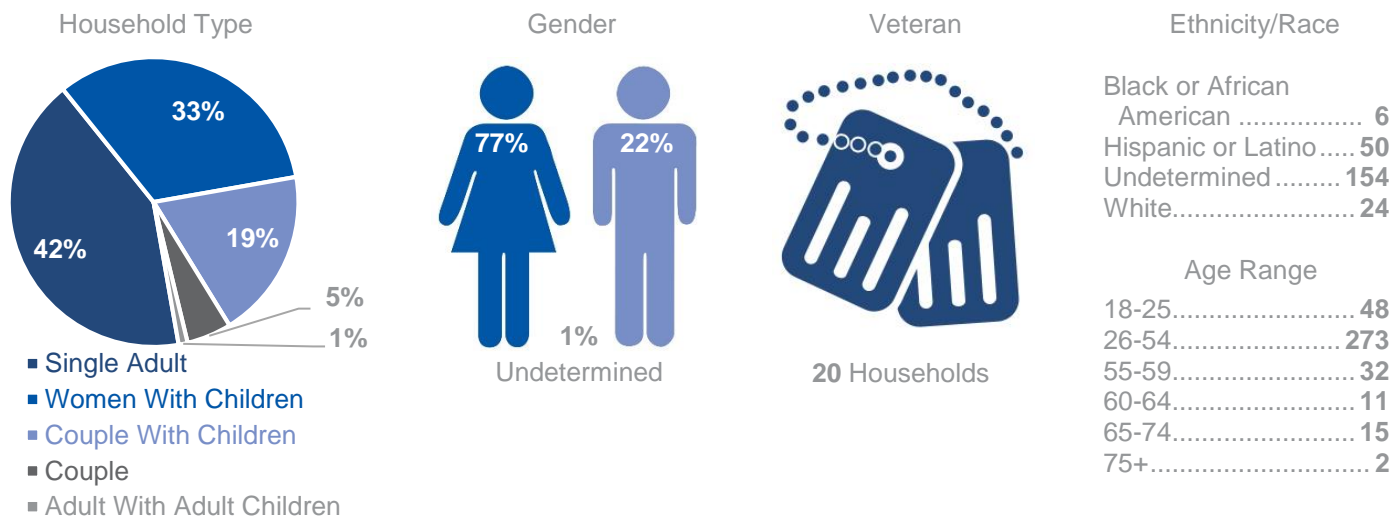
HOUSING RELATED NEEDS

Homelessness Prevention	Housing Programs/Rentals	Shelters/Transitional Housing
Rental Payment Assistance140	Low Income/Subsidized Private Rental Housing71	Housing Related Coordinated Entry 179
Rental Deposit Assistance53	Home Rental Listings24	Community Shelters 157
Mortgage Payment Assistance/ Foreclosure Prevention22	Senior Housing Information and Referral.....6	Extreme Weather Shelters 42
Eviction Prevention Legal Assistance3	Single Room Occupancy Housing4	Rapid Re-Housing Programs 20
Homeless Motel Vouchers3	Section 8/Public Housing/Housing Authorities.....11	Homeless Drop In Centers 10
Domestic Violence Motel Vouchers .1	Sweat Equity Programs.....2	Domestic Violence Shelters 10
Housing Expense Assistance.....1	Housing Search Assistance1	Transitional Housing/Shelter 2
	Older Adult/Disability Related Supportive Housing1	Runaway/Youth Shelters.....2
		Maternity Homes2

*Some inquirers have multiple housing concerns. Captured are the total housing needs requested.

DEMOGRAPHICS

*This data is not captured on every contact



PENNSYLVANIA 2-1-1 EAST

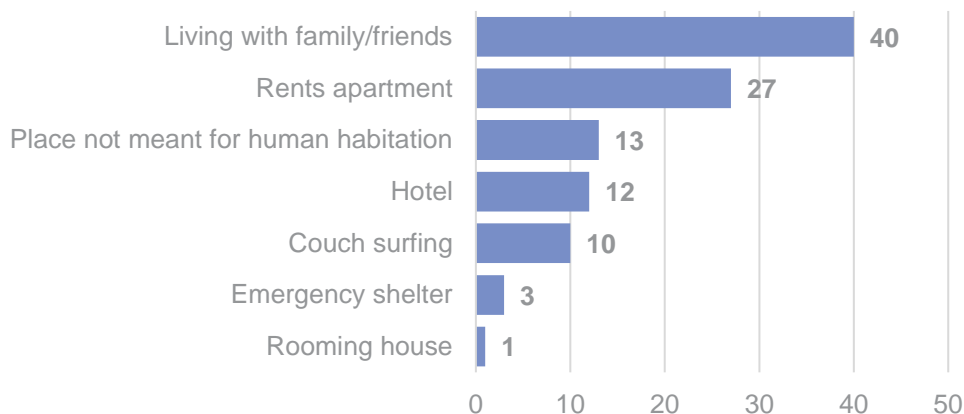
DECEMBER 2018-JUNE 2019 BERKS COALITION TO END HOMELESSNESS
REPORT FOR HOUSING AND HOMELESS SERVICES

CALL ORIGIN

Municipalities	
Reading.....	569
Birdsboro	26
Hamburg	17
Womelsdorf.....	15
Kutztown	14
Douglassville.....	11
Wyomissing	9
Boyertown	8
Topton.....	6
West Reading	6
Mohnton.....	6
Barto	6
Morgantown	5
Bally	5
Robesonia.....	4
Oley.....	4
Wernersville	4
Temple.....	4
Leesport.....	4
Bernville	3
Mohrsville.....	3
Fleetwood.....	3
Sinking Spring	3
Lyon Station	2
Bowers	2
Shartlesville.....	2
Rehlersburg	2
Blandon	2
Kempton.....	1
Bethel	1
Stonetown	1
Shillington.....	1
Hereford	1
Mount Penn.....	1
Muhlenberg	1
Bechtelsville	1
Macungie.....	1
West Lawn	1
Mertztown.....	1

Zip Codes	
18056	1
18062	1
19503	5
19504	6
19505	1
19506	3
19507	1
19508	27
19510	2
19511	2
19512	8
19518	11
19522	3
19526	17
19529	1
19530	14
19533	4
19536	2
19539	1
19540	6
19541	3
19543	5
19547	4
19550	2
19551	4
19554	2
19560	4
19562	6
19565	4
19567	15
19601	252
19602	88
19603	3
19604	86
19605	29
19606	20
19607	21
19608	17
19609	22
19610	18
19611	34

CURRENT HOUSING LOCATION



REFERRAL SOURCE

- 168 Prior Use
- 148 Agency/Organization
- 31 Friend/Relative
- 11 Flyer/Brochure/Poster
- 7 Medical Services
- 5 Electronic Media
- 4 Church/Faith Based Org.
- 3 School
- 2 2-1-1 Publication
- 2 Business/Employer
- 1 Utility Company - Electric
- 1 Blue Pages
- 1 Landlord
- 1 Media/TV/Radio

TOP PROGRAM REFERRALS

- 311 Catholic Charities - Diocese of Allentown – Community Support Program
- 221 City of Reading - Human Relations Commission, Rental and Utility Assistance
- 117 Berks Coalition to End Homelessness – Coordinated Entry
- 110 Family Promise of Berks County - Rent and Utility Assistance Program
- 108 BCAP - Rental Assistance
- 88 PA Housing Search Website
- 85 Opportunity House - Shelter
- 71 Emergency Shelter Allowance (ESA) - Berks
- 48 Salvation Army Hamburg Service Center – Emergency Assistance
- 40 Family Promise of Berks County – Hospitality Network Program