

Berks County Homeless Management Information System

Privacy Notice

This agency collects information about people who use our homeless services. When we meet with you, we will ask you for information about you and possibly your family. We will put the information you give us into a computer program called the Berks County Homeless Management Information System (or “HMIS”).

We collect personal information directly from you for reasons that are discussed in our Privacy Policy Statement. We may be required to collect some personal information by law or by organizations that give us money to operate this program. Other personal information that we collect is important to run our programs, to improve the services for people experiencing homelessness, and to better understand the needs of people experiencing homelessness. We only collect information that we consider to be appropriate. In order to provide or coordinate services, we share your information with other organizations that use HMIS. These organizations are required to have privacy policies in place in order to protect your personal information. You can refuse to answer **any** question at **any** time. You will never be denied help because you didn't answer a question, unless we need that answer to know if you are eligible for a service.

The collection and use of all personal information is guided by strict standards of confidentiality as outlined in our Privacy Policy Statement. A copy of our agency's Privacy Policy Statement is available upon request for your review.